



EMPLOYEE SURVEYS

Employees are a company's most valuable asset. They are the first points of customer contact and the drivers of day-to-day business operations. If leveraged appropriately, your workforce can provide a sustainable competitive advantage over your peers by delivering increased productivity and profitability. This program identifies key drivers of employee engagement, loyalty, retention, and productivity.

HUMAN CAPITAL MANAGEMENT AND SERVICE DELIVERY IMPACT PROFITABILITY

EMPLOYEE ENGAGEMENT



RESIDENT SATISFACTION



VALUE CREATION

THE KINGSLEY DIFFERENCE



Full-service Approach and Superior Customer Service

Kingsley Associates takes a full-service, client-centric approach, flexible to meet clients' specific goals. A dedicated project team is engaged in the program from start to finish.



Sophisticated Benchmarking Capabilities

The Kingsley IndexSM is the industry's largest and most sophisticated performance benchmarking database. Kingsley Associates develops highly customized Kingsley IndexSM benchmarks tailored for each client.



In-depth Analysis and Actionable Reporting

Kingsley Associates excels in analyzing survey results to reveal the factors that are truly driving employee engagement. User-friendly reports are designed to assist with action planning at every level in an organization.



Executive Summary and Recommendations

Kingsley Associates provides an executive-level view of the assessment results, as well as significant value by helping to focus improvement in areas that most directly impact employee engagement and retention.

KINGSLEY PORTAL



Kingsley's interactive web portal provides real-time results, detailed analysis, and actionable reports. The portal is now available on the go with the new **Kingsley Portal mobile app**.



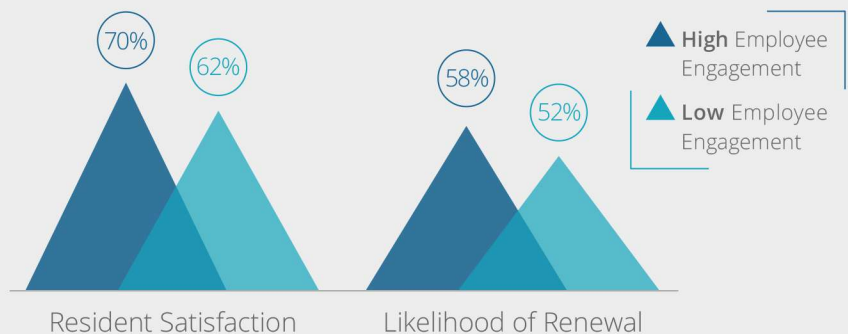
Employees with high levels of engagement are **5 TIMES MORE LIKELY** to indicate that they will still be working at the same company in a year.

THE KINGSLEY INDEXSM

Kingsley Associates has surveyed **over 20,000 employees** in the past 24 months on behalf of the companies listed below.



Companies with employees who are highly engaged score **HIGHER** in resident satisfaction and likelihood of renewal than companies with lower levels of employee engagement.



SPOTLIGHT AREAS

- 1 Company Vision & Mission
- 2 Management Leadership
- 3 Fairness & Respect
- 4 Empowerment & Innovation
- 5 Job Management
- 6 Personal & Career Growth
- 7 Compensation & Benefits
- 8 Satisfaction & Commitment
- 9 Teamwork & Cooperation
- 10 Performance